



Durham Police Authority

# PRESS RELEASE

## **Forward-thinking Force introduces new reporting measures to increase productivity**

Durham Police Authority Members have approved an innovative approach to measuring and managing productivity for local policing at a meeting of the Authority yesterday.

Durham Constabulary presented a report to the Authority identifying new working measures put in place to record the Force's productivity.

These measures include indicators such as police availability, sickness and overtime, the number of crimes detected per officer, crime and anti-social behaviour reduction, attended incidents within the target time (per officer) and victim and public perceptions of the service provided by the Force.

Just weeks after the recent report announcing how well Durham Constabulary is performing nationally with the best crime detection rates in thirty years, Chairman of Durham Police Authority, Mr Peter Thompson, said:

"Taking an innovative approach at how productivity can be measured is one of the ways the Authority and Force is looking forward to continually develop Durham Constabulary's current status and standing. Police Authority Members and I fully support this method of analysing police efficiencies, which works towards proactively managing front-line policing and maximising productivity in the future".

These new reporting measures further highlight the radical and forward-thinking approach of how local policing in the future will have to do more with less. Members also heard how these will provide further advantages to local communities, as they are produced for all twelve main police stations across County Durham and Darlington. This means that specific productivity indicators can be compared across different police stations enabling the areas to continue to work together proactively and learn from each other more closely in the future by highlighting good practice and any potential areas for improvement.

Durham Constabulary's Assistant Chief Officer Gary Ridley said: "This is part of the Force's ongoing process to improve value for money to the public. We will be looking to improve on our productivity work over time".

**NOT PROTECTIVELY MARKED**

**ENDS.**

## **Notes to Editors**

Durham Police Authority is an independent body responsible for ensuring Durham Constabulary delivers an efficient and effective police service. It is made up of 17 local people who include 9 councillors, 8 members of the public who are the independent members.

The Authority ensures that the Constabulary is accountable to the people of County Durham and Darlington and ensures that citizens have a say in how they are policed.

The Authority is responsible, amongst other matters, for setting the budget for the Constabulary and, following consultation with local communities, mapping out the strategic direction of policing. This includes agreeing policing priorities and setting the Constabulary challenging targets to drive performance higher.

### The Authority's Vision

**“To ensure that policing in County Durham and Darlington is fair, effective and visible”**

### The Authority's Mission

**“To be the effective voice of our communities in securing the delivery of high quality policing by:**

- Exercising strong & effective leadership
- Engaging positively with communities to build confidence in local policing
- Strengthening partnership working
- Promoting equality, tolerance & respect for human rights
- Scrutinising and challenging police performance to secure continuous improvement
- Scrutinising and challenging business systems and processes to ensure effective use of resources

For further information or comment, please contact:  
Durham Police Authority

Tel: 0191 3835511  
Email: [durham.pa@durham.gov.uk](mailto:durham.pa@durham.gov.uk)  
Website: [www.durham-pa.gov.uk](http://www.durham-pa.gov.uk)  
Twitter: <http://twitter.com/DPAuthority>  
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